

Family Investment Administration Eligibility & Enrollment System E&E Summary Sheet on Stolen Benefits and Replacements

Run Date 10/31/2025

As of Date 10/31/2025 5:29:01 AM

Disclaimer: This report has undergone significant transformation. Data shown on this report comes from a live environment and is subject to change. A variation of < 2% is expected in the estimates.

Number of Claims Submitted 103,963

Number of Households that Submitted Claims
77,708

Value of Replaced Benefits \$44,280,787.00

Number of Claims Approved
84,814

Number of Households with Claims Approved 68,910

Value of SNAP Benefits Replaced \$35,056,212.00

Value of Cash Benefits Replaced \$9,088,462.00

Number of Claims Denied
19,091

Number of Households with Claims Denied 8,781

Value of Pandemic EBT Benefits Replaced \$42,533.00

Value of SUN Bucks Benefits Replaced \$93,580.00



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E&E EBT Benefit Replacement Appeals Report

1. Total # of Unique Claims Appealed

247

2. Total # of Appeals

260

3. Total # of Appeals Approved

35

4. Total # of Appeals Denied

45

5. Total # of Appeals Pending

180



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EBT STOLEN BENEFITS Legend INDEPENDENCE Card Card Card Card Card Card Card Card	
Key Performance Indicator (KPI)	Data Definitions
Claims Submitted	Number of claims received.
Claims Approved	Number of claims with at least some amount of stolen benefits approved for replacement. Note that claims that were submitted but not approved could be either <i>Denied</i> , <i>Pending</i> , or <i>Not Started</i> .
Claims Denied	Number of claims for which all transactions were denied.
Households that Submitted Claims	Number of unique households that submitted a claim.
Households with Claims Approved	Number of unique households with at least some amount of stolen benefits approved for replacement.
Households with Claims Denied	Number of unique households whose claims were denied for replacement.
Value of Replaced Benefits	Total dollar amount of benefits replaced.
Value of SNAP Benefits Replaced	Total dollar amount of SNAP benefits replaced.
Value of Cash Benefits Replaced	Total dollar amount of CASH benefits replaced.
Value of Pandemic EBT Benefits Replaced	Total dollar amount of Pandemic EBT benefits replaced.
Value of SUN Bucks Benefits Replaced	Total dollar amount of SUN Bucks benefits replaced.